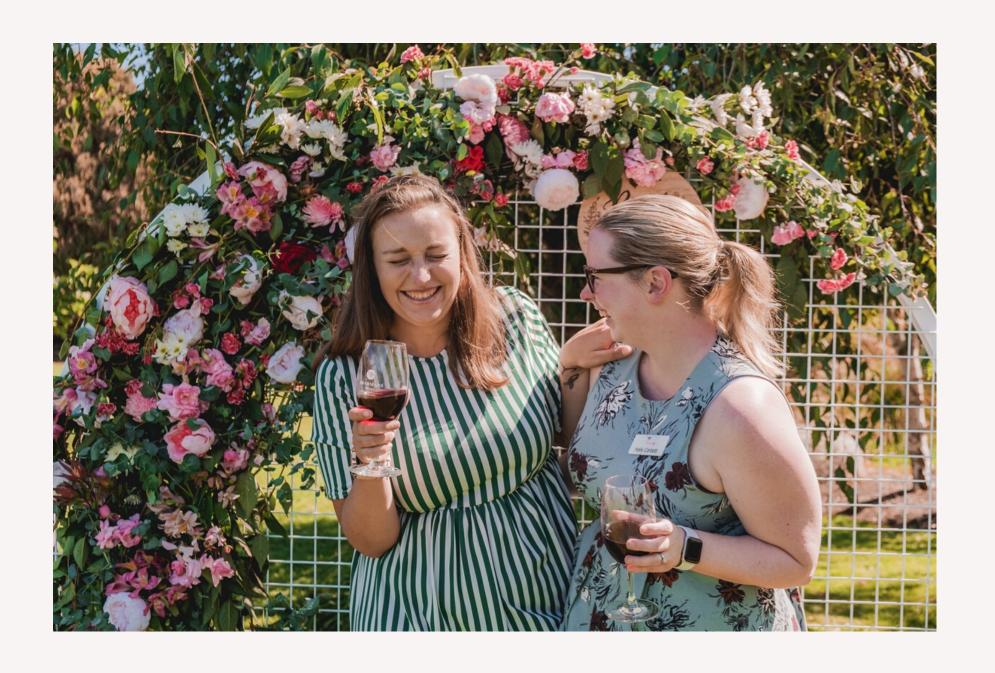


CLUB CULTURE

HOLLY CORBETT & MADI BIGGELAAR



KNOW YOURSELF!

- Your motivations
- Your why
- Your passions
- Your communication styles
- Your blind spots

TRUSTING TEAMS

Create a space that promotes psychological safety.

Questioning culture, embrace curiosity, promote honest, remove ego and be kind.

KNOW YOUR CURRENT TEAM

What are their passions?

What motivates them?

What causes do they want to support?

What personal details do you know about them?

- Family
- Pets
- Job/Study
- What gives them joy?

Recognise and understand their limitations.

- Time
- Skill
- Interest
- Health

INSPIRE YOUR CURRENT TEAM

(Unapologetically!!!!)





TACTICAL MEMBERSHIP DRIVES

Invest in membership and people - \$\$\$

Analyse what you are doing

Know your niche

Live your club values

NURTURE NEW MEMBERS

Membership Packs
Buddy system
Learn their passions
Involement in projects that suit them
Don't be afraid to give a gentle push
Active one-on-one chats



Plan a sustainable succession model for your club

- Don't force people into role
- Take breaks but communicate

- Treat it like a business
- Big goals, realistic targets

PREPARE FOR DIFFICULTIES

Conflict

- Styles
- Planning
- Seek Advice (DRR)
- Mediation

People Leaving

- Not always a bad
- Share knowledge
- Create processes
- Build friendships

People might need to step back for varied reasons.

- Create a safe space
- Awareness/Why
- Inclusive Strategies
- Welcome them back

Other Recommendations

- TED Talk | Simon Sinek 'Why Good Leaders Make You Feel Safe'
- Online Tests | VIA or 16 Personalities
- Invest in leadership training (board or external sources)
- Run a whole club Training & Planning Day
- Be kind to yourself

= Questions?